

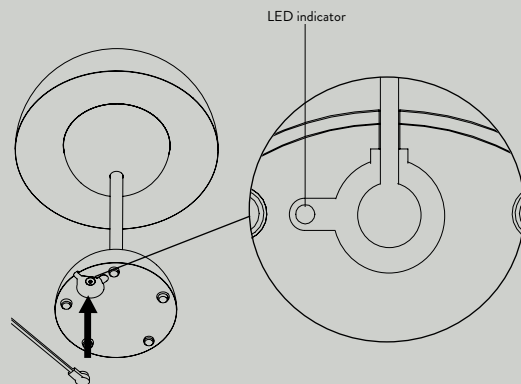
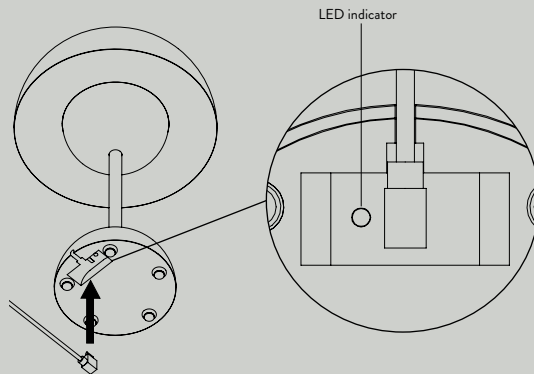
Flowerpot VP9

Aftersales Service

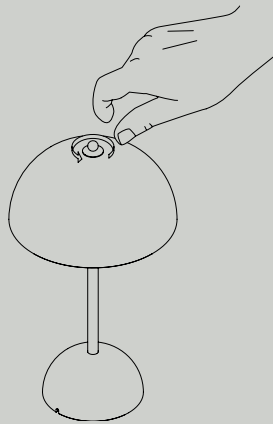


If you are unable to turn your lamp on, please check the following:

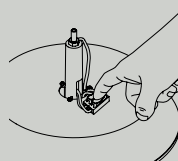
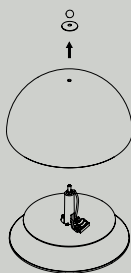
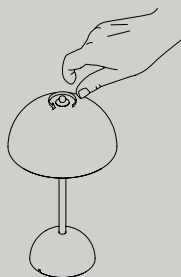
1. Make sure the lamp is fully charged (minimum 8 hours), using an adapter with max input 5.0V, 2A. The small LED indicator on the bottom of the lamp will turn from red to green when fully charged.



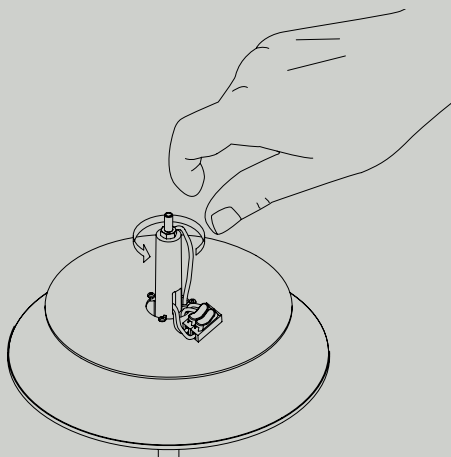
2. Make sure that the dimmer knob is properly attached.
You might want to unscrew it and reattach it again.



3. Remove the shade by unscrewing the dimmer knob and carefully lifting off the logo ring and upper shade. Check if the red and black wires are properly attached to the terminal block. This is done by gently pulling on each wire. If a wire comes loose, please reattach it by pushing down the button on top and fix the wire back in.



4. Unscrew the nut from the thread and reattach it.



If your lamp does not stay lid for long enough time:

1. Recharge your lamp fully (minimum 8 hours), using an adapter with max input 5.0V, 2A. Make sure that the small LED indicator on the bottom of the lamp is green. Remove the charger and turn your light on with the highest setting. Let it discharge fully. Repeat this 3 times in total.

